

Children and Young People's Service Overview for Settings in Bolton &



Online Counselling and
1:1 digital support

Parents and Carers Emotional Health

Grief and Loss

Low level face to face **Eating Disorders** support

Gender Identity & Sexuality

Kooth

Qwell

Bolton Young People's Bereavement Service

Bolton & Wigan Community Eating Disorder Service

Chat

The ProudTrust

Chat Health

Young Minds Text Chat

Parent/Carer Helpline NHS Bereavement Helpline

Beat Helpline / Online

Adolescent Health and **Wellbeing Service**

I-Thrive

NHS Gender Incongruence Service for Children and Young People

Solihull Online Parenting

Chat Health

Bolton Parent Carer Forum

Young Minds

Greater Manchester Bereavement Service

Healthy Families Team

The Mix

SHOUT

Youth Bereavement Cafe

Online Programmes

Perinatal and Parent Infant Crisis Care / Urgent Help Neurodevelopmental

Specialist Support

SilverCloud

Public Health Nursing Team

24.7 Mental Health Helpline

Autism Pathway (BSCIP)

Bolton CAMHS

Living Life to the Full

Bolton Perinatal Midwifery Team

Mental Health Liaison Service

ADHD Pathway

Home Treatment Team

Fortalice

Every Mind Matters

Homestart HOST

Safe Zone

The SEND Local Offer

Paediatric Learning Disability Nursing

Community Health

Services

Integrated Community Paediatric Service

Young Carers Service

NHS in Mind

Family Support 0 – 2

Parent and Infant

Rapid Response Team

Therapies (SALT, OT,

Physio)

Substance Misuse

Achieve Recovery

Services

Relationship Service (PAIRS) Bolton 360°

Specialist Perinatal Community MH Team

Dad Matters

Samaritans

Integrated Front Door

Greater Manchester Assessment and Inreach Centre

Papyrus

Colour Key

Red - Bolton or GM funded Black - National service

Always signpost children, young people, and families to Bolton's Mental Health Website www.bekindtomymind.co.uk This website provides a service directory and lots of advice and resources

Service details and further information



Below provides a breakdown of each of the services listed above and how they can be accessed or referred to. Each service is aligned to the <a href="https://doi.org/10.21/20.

Service Name	What and who is it for?	How is it accessed?	Further information
0 – 2 Family Support	Any parent/carer in Bolton with a child under 2 that is struggling around low mood, anxiety, social isolation, or parent-infant attachment. Support is provided by Homestart HOST, Bolton Toy Library, MHIST and Little Bats Learning. Provided by: Bolton Together	Email !Thrive@boltontogether.org.uk with a brief summary of the parent/carers needs. Parents and Carers can also self-refer to the I-Thrive hub email address above or by contacting each service separately.	Homestart HOST – <u>TraceyWhistlecraft@homestartho</u> <u>st.org.uk</u> Bolton Toy Library - <u>boltontoylibrary@yahoo.co.uk</u> MHIST - <u>christine.makinson@mhist.co.uk</u> Little Bats Learning – 07402 470161
24.7 Mental Health Crisis Line	Access to 24.7 mental health support helping anyone of any age work through immediate problems and provides information and signposting to other local services and resources. Provided by: Greater Manchester Mental Health NHS FT	Open access for any child, young person, adult or professional via 0800 953 0285.	This number is for anyone living in Bolton, Manchester, Salford, and Trafford.
360° Substance Misuse	Provides specialist advice and support to young people up to 19 in Bolton with problematic substance and/or alcohol misuse. Service also offers information and advice to family members. Provided by: NHS Bolton Foundation Trust	Call 01204 462444 to arrange an appointment or to seek advice. Service is based at The Parallel. For adult support contact Achieve on 01204 483090	360° Substance Misuse Service Achieve
ADHD Pathway	Bolton's ADHD pathway is for young people aged 5 to 17 where there are concerns around disordered conduct and suspected ADHD. Provided by: Multi-agency	SENCOs are in a better place to refer to Bolton CAMHS for assessment following a series of observations and interventions. An ADHD referral tool has been developed to guide SENCOs through the required evidence. GPs may also complete a Sharing Information Form and email to the SENCO/setting	Referral forms and pathway found on https://www.bekindtomymind.co.uk/area/learning-disabilities-autism-and-adhd/#1 Professionals can contact Behaviour Support on 01204 338133 for advice about the pathway.
Adolescent Health and Wellbeing	Available to young people up to 19 (25 with SEND) who live, attend School/College of have a GP in Bolton. Provides a holistic offer of health	Call 01204 462444 to make an appointment or encourage the young person to drop into The Parallel on the following days/times:	https://www.boltonft.nhs.uk/services/ children-young-people-families- support/

Service (Parallel)	social, and emotional health needs. Provided by: NHS Bolton Foundation Trust	Monday, Wednesday & Friday – 3:30pm to 6:30pm Tuesday – 2:3pm to 6:30pm Thursday – appointments only Saturday – 12:30pm to 3:3pm Sunday – telephone appointments only	
Autism Pathway BSCIP	suspected autism will be required to follow the diagnostic pathway for autism spectrum condition (ASC).	SENCO to initiate next stage of pathway to gather information and evidence. Signpost family to Bolton Parent Carer www.boltonparents.org.uk . GPs may also complete a Sharing Information Form and email to the SENCO/setting.	Referral forms and pathway found on: https://www.bekindtomymind.co.uk/a rea/learning-disabilities-autism-and-adhd/#ld Bolton's Integrated Working Team will be able to establish which school a child goes to. Email: boltonISA@bolton.gov.uk
Beat	support, and resources to anyone with a diagnosed or suspected eating disorder. Support is also provided to family and friends, equipping them with essential skills and advice.	Provide the child/young person and their family with the helpline number 0808 801 0677 and email address help@beateatingdisorders.org.uk. The helpline is available every day of the year 9am – midnight during the week and 4pm – midnight on weekends and bank holidays.	https://www.beateatingdisorders.org.uk/
Be Kind to My Mind	information for Children, Young People, Parents/Carers and Professionals in Bolton. Provided by: NHS Greater Manchester Integrated	Signpost the child, young person, or family member to www.bekindtomymind.co.uk . Provide them with a Be Kind to My Mind contact card if you have them — to request some email gmicb-bol.cypcommissioning@nhs.net .	
Bolton and Wigan Community Eating Disorder Service	young people aged 8 to 18 with eating disorders and their family. Provided by: Greater Manchester Mental Health NHS FT	If you suspect a child or young person has an eating disorder you can encourage them to see their GP. You can also signpost them to Beat and also Families Empowered And Supporting Treatment for Eating Disorders (FEAST) for further self-help support including advice and helplines.	Greater Manchester Children's Eating Disorder Flyer https://www.feast-ed.org/ https://www.gmmh.nhs.uk/young-peoples-eating-disorder-service/

Bolton CAMHS	Specialist assessment and treatment of serious mental health difficulties in children and young people up to 18 years with a GP in Bolton (including Looked After Children placed into Bolton from out of area registered with a Bolton GP). Provided by: Greater Manchester Mental Health NHS FT	Complete referral form on GMMH website or produce clinical letter including information required from referral form. Email to: boh-tr.boltoncamhs@gmmh.nhs.uk	Contact 01204 483222 for advice and guidance https://www.gmmh.nhs.uk/bolton-camhs
Bolton Specialist Perinatal Mental Health Midwifery Service	Provide a range of support, advice and treatment to individuals experiencing mental health difficulties during and after pregnancy. Both Bolton's Specialist Perinatal Midwifery Team and the Greater Manchester Specialist Perinatal Community Mental Health Team work closely with Midwives, Health Visitors, Adult Mental Health Teams, and GPs to ensure the right help is provided at the right time. Provided by: NHS Bolton Foundation Trust & Greater Manchester Mental Health NHS FT	All individuals who choose to receive their midwifery care at Royal Bolton Hospital will be triaged using a RAG criteria; with those rated red being referred into the GM Specialist Community Perinatal Service (GMMH) and those rated amber being offered support through the Bolton perinatal mental health midwifery service (Bolton FT).	GM Perinatal Services Overview Video Specialist Perinatal Support Leaflet for Partners and Family Perinatal Support Leaflet for Families across Greater Manchester GM Specialist Perinatal Community Mental Health Team contact number: 0161 271 0188
Chat Health	Young people aged 11 – 19 (25 with SEND) can confidentially text a Bolton Public Health Nurse for support around mental health, relationships, smoking, sexual health, and general wellbeing. Parents and Carers can also text on with questions ranging from child development to behavioural problems and general advice.	The service is available 8am – 8pm, Monday to Friday with messages outside of this time responded to the following working day. Young People: 07507 331753 Parent/Carers: 07507 331751	
Children's Bereavement Service	For children and young people in Bolton aged 8 – 18 which are experiencing loss and grief. Provides a range of support from advice and signposting to 1:1 support. Provided by: Bolton Lads and Girls Club	Refer a child or young person via the referral form on the Bolton Lads and Girls Club website to thrive@blgc.co.uk .	https://boltonladsandgirlsclub.co.uk/t argeted-youth-services/bolton- bereavement-service/
Dad Matters	1:1 and group emotional wellbeing support for Dad's in Bolton. Supports with attachment and bonding, partners mental health and getting further access to services. Provided by: Homestart HOST	Encourage parent to access the Dad Matters website where they can find a range of ways to connect including closed Facebook groups, walks and talk, Dad Chat live and online antenatal groups. Outreach is also provided outside Royal Bolton Hospital and as part of antenatal sessions.	https://dadmatters.org.uk/about- us/connect-with-us/ https://dadmatters.org.uk/bolton/

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Every Mind Matters	National wellbeing website for adults and children and young people in England. Provides ideas on self-care including a range of videos and a summary of services that can help.	Suggest the child, young person, or family member accesses Every Mind Matters website.	https://www.nhs.uk/every-mind-matters/mental-wellbeing-tips/youth-mental-health/
Greater Manchester Bereavement Service	Advice and signposting service for anyone of any age living in the 10 localities of Greater Manchester. Provided by: NHS Greater Manchester Integrated Care	Encourage young person or family member to call 0161 983 0902 (Mon – Fri, 9am – 5pm).	https://greater-manchester- bereavement-service.org.uk/
Greater Manchester Assessment and Inreach Centre	Assessment and admission process for children and young people aged 13 - 18 across Greater Manchester requiring inpatient mental health admission (Tier 4). Provided by: Pennine Care NHS FT	For awareness only. Referrals are made via Community CAMHS, Rapid Response Teams, Mental Health Liaison and CAMHS medical on- call.	Details for info: 0161 716 2689 gm.ac@nhs.net Junction 17 - 0161 357 1270
Integrated Community Paediatric Service	The service will provide medical and nursing holistic care for children & young people who require assessment, intervention, advice, and support to manage short or long term health conditions. Provided by: NHS Bolton Foundation Trust	For awareness only – referrals can be made by a health care professional.	Email: boh-tr.icpsreferrals@nhs.net
Healthy Families Team	Bolton's Healthy Families Team cover a broad range of health and wellbeing aspects for children, young people, and their families. They can provide specific information, advice, training, and support focusing on gender identity. Provided by: NHS Bolton Foundation Trust	Contact HF@boltonft.nhs.uk or call 01204 463175 to discuss if the service is already working with the child or young person and/or if they can provide support.	https://www.boltonft.nhs.uk/services/ children-young-people-families- support/
Homestart Peer Support		Email info@homestarthost.org.uk	https://home-starthost.org.uk/

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	Peer support for parents and carers with a child	Bolton's Parent Infant Mental Health Coordinator	
	under the aged of 2 that require additional support	is Tracey Whistlecraft.	
	around parent-infant attachment.	TraceyWhistlecraft@homestarthost.org.uk	
	Provided by: Homestart HOST		
	An enhanced community package of care for	For information only. Referrals are made via	
	young people 13 – 18 at risk of hospital	Bolton & Wigan Community CAMHS, Rapid	
	admission. The service provides an intensive	Response Team (West) and Early Intervention	
Home	home treatment package for up to 6 weeks. The	Teams.	
Treatment	service operates 7 days a week: 8am – 8pm Mon		
Team (Bolton	– Fri and 9am – 5pm Saturday and Sunday.		
and Wigan)	Thana bam opin bataraay ana banaay.		
	Provided by: Greater Manchester Mental Health		
	NHS FT		
	Provides legally informed information, advice, and	iasoutofhours@outlook.com	Webchat also available on
Information	support, to parents and carers who have children	Encourage family to contact the office on	https://iasbolton.com/home
	under 25 years, with any type of SEND.	01204848722 (term time only) or send a text to	TREPS://IdSboltoff.com/florite
and Advisory	under 25 years, with any type of SEND.		
Service		07467943495 requesting a call back.	
	T 14 4 15 45 14 14 14 4 4		
	The Integrated Front Door is the point of contact	If you are worried about a child that lives in	https://www.bolton.gov.uk/safeguardi
	for enquiries and referrals relating to children and	Bolton, you can speak to a Social Worker by	ng-protecting-children/reporting-
Integrated	young people made by professionals, families,	calling 01204 331500 and pressing Option 2.	child-abuse/1
Front Door	and the public.	Phone lines are open Monday to Friday - 8:45am	
		to 5pm. For out-of-hours or bank holidays, call the	
	Provided by: Bolton Council	Emergency Duty Team on 01204 337777.	
	Low level mental health support for 2 – 19 years	Bolton Together operate a referral hub to ensure	Overview of all services included
	(25 with SEND) from a range of Bolton community	children receive the right support to meet their	within I-Thrive https://bolton-
	and voluntary sector organisations under the	needs. Complete the online referral form:	together.org.uk/wp-
	consortium of Bolton Together. Interventions such	https://bolton-together.org.uk/ithrive-2-19-years-	content/uploads/2021/11/IThrive-
I-Thrive	as mentoring, counselling, listening services, arts	referral-form/	Overview-of-Servicespdf
I-IIIIIVE		<u>leienai-ioini/</u>	Overview-or-Servicespur
	and culture and group work.		9 stone to consider when making on
	Drawidad huu Daltan Tarathan		8 steps to consider when making an
	Provided by: Bolton Together		I-Thrive referral
	Peer support programmes for parents/carers in	Refer the parent/carer online via https://bolton-	https://bolton-together.org.uk/wp-
	Bolton with a child experiencing mental health	together.org.uk/parent-peer-support-programme-	content/uploads/2023/11/IThrive-
I-Thrive	difficulties.	referral-form/	Parent-Peer-Support-Overview-Nov-
Parent/Carer	uillicuities.		2023.pdf
Peer Support	Provided by: Bolton Together	Parents and Carers can also self-refer	<u> 2023.pui</u>
		r dalems and Galeis Can also sell-leiel	

Kooth	Free and anonymous online counselling for any young person in Bolton aged 10 – 25. Also provides moderated forums, self-help resources and a messaging function. Provided by: Kooth PLC	Encourage child/young person to sign up for a free and anonymous account via www.kooth.com.	Kooth have a number of engagement leads across Greater Manchester who can provide your setting with mental health awareness sessions, Kooth resources or service introductions. Contact greatermanchester@kooth.com Kooth and Qwell Promotional Resources
Living Life to the Full	For young people and staff 16+ that are able and willing to access online self-help support around anxiety and low mood.	Signpost young person to register on https://llttfgm.llttf4.com/ which is the free access version for Greater Manchester residents.	
Mental Health Liaison Service	Provide full assessment to anyone of any age presenting at A&E in a mental health crisis. Provided by: Greater Manchester Mental Health NHS FT	Child or young person will present at A&E department at Royal Bolton Hospital.	Bolton Mental Health Liaison Team number – 01204 390745
Mental Health Support Teams	Currently mobilised in 29 Schools and 2 colleges/sixth forms across Bolton offering brief interventions and support to children and young people with low to moderate mental health difficulties. Provided by: Greater Manchester Mental Health NHS FT and Bolton Lads and Girls Club		Confirmation of all Schools can be found on the professionals section on www.bekindtomymind.co.uk under 'Mental Health in Education'
NHS Gender Incongruence Service for Children and Young People	Children and young people up to and including 16 years of age with features of gender incongruence as described in NHS England's service specification can be referred into this service. No self-referrals are accepted.	For awareness: https://www.ardengemcsu.nhs.uk/services/clinical-support/national-referral-support-service-for-the-nhs-gender-incongruence-service-for-children-and-young-people/	
Occupational Therapy	The Occupational Therapy Service will assess and provide intervention, support and/or advice to children, young people, and their families, where they have a disability or impairment which impacts on their performance and participation in	The Paediatric Occupational Therapy Service will accept referrals from professionals across education (including early years settings), health and social care for children & young people aged 0-18 years (or up to 19 years if considered clinically appropriate) who are registered with a	Telephone: 01204 462670 Email: CommunityTherapyAdmin@boltonft. nhs.uk Therapies - Bolton NHS FT (boltonft.nhs.uk)

	activities of everyday life to help them to reach	Bolton G.P., or for home adaptations and	
	their full potential.	equipment for those who are permanent residents in Bolton Council Borough.	
	Provided by: NHS Bolton Foundation Trust	Referral via form or letter with copy of Early Help	
		Form.	
	The team has specialist knowledge and skills to	Referrals are accepted from agencies who are	Paediatric Learning Disability
Paediatric	help children and young people who have learning disabilities or global development delay	supporting the child/young person Referrals should be made via the Early Help	Service - Bolton NHS FT (boltonft.nhs.uk)
Learning	(where two or more milestones in all areas of	document with a clear rationale for the referral	(DOILOTHE, THIS. CIK)
Disability	development have not been reached) and an	Parents must have consented to the referral and	
Nursing Service	additional health need.	should be made aware that we are a learning	
Convide	Provide discussion Deltan Francisco Tract	disability service. Young people's consent should	
	Provided by: NHS Bolton Foundation Trust Public Health Nurses consist of Health Visitors	also be sought where possible. Public Health Nurses are aligned to Schools and	https://www.boltonft.nhs.uk/services/
	and School Nurses to offer family centred service	also to Neighbourhoods. To establish a	children-young-people-families-
Public Health	to all children and young people who live or	child/young person's public health nurse call	support/
Nursing	attend formal education in Bolton.	01204 462325.	
_	Dravidad by NUIS Dalton Foundation Trust		
	Provided by: NHS Bolton Foundation Trust		
	Free and anonymous online counselling for any	Encourage parent/carer or young adult to sign up	Kooth PLC have a number of
	adult in Bolton aged 26+. Also provides a messaging function, moderated forums, and self-	for a free and anonymous account via www.qwell.io.	engagement leads across Greater Manchester who can provide your
	help resources.	www.qwen.io.	setting with mental health awareness
Qwell		Provide contact card if you have access to them	sessions, Qwell resources or service
QWell	Provided by: Kooth PLC		introductions. Contact
			greatermanchester@kooth.com
			Kooth and Qwell Promotional
			Resources
	National charity providing confidential support and		https://www.papyrus-uk.org/
	advice to young people struggling with thoughts of	contact details of HOPLINEUK:	Danimus effects and free 200 miles
	suicide, and anyone worried about a young person under 35.	Phone: 0800 068 4141	Papyrus offers one free 30 min Suicide Prevention – Awareness,
Papyrus	person under so.	Text: 07860 039967	Resource, Knowledge (SP-ARK)
		Email: pat@papyrus-uk.org	training per organisation – email
			training@papyrus-uk.org
	An assessment of the child/young person's needs	Paediatric Musculoskeletal (MSK) Physiotherapy -	Telephone: 01204 462670
.	and intervention which may include advice,	If there are any concerns regarding pain or loss of	Email:
Physiotherapy	therapy programmes, review, therapy assistant	function or movement of a joint or queries of a	CommunityTherapyAdmin@boltonft.
		musculoskeletal problem, please advise parents	nhs.uk

	sessions, specialist equipment advice/provision, adaptations at home, contribution to EHCPs.	to seek advice from their GP. Their GP can then assess and refer to the relevant service.	Therapies - Bolton NHS FT (boltonft.nhs.uk)
	Provided by: NHS Bolton Foundation Trust	The Neuro Paediatric Physiotherapy Service - will accept referrals from professionals across education (including early years settings), health and social care but most referrals are made by a health professional.	
Rapid Response Team	Provide community based crisis response, brief intervention, safety planning, risk assessment and management for up to 72 hours. Available 8 am – 10 pm 7 days a week for young people up until 18 th birthday. Provided by: Greater Manchester Mental Health NHS FT (West Team)	For information only. Referrals made by Community CAMHS, NHS 111, Mental Health Liaison, 24.7 Mental Health Crisis Line, Safe Zones and CAMHS medical on- call. Check if young person has been under Rapid Response Team within the last 6 months. If they have, advise that child/young person can self-	0300 323 0911 Option 4 for West Team (Wigan and Bolton)
Safe Zone	Provides crisis step down and/or short term interventions for young people under 18 in crisis that don't require a response from Rapid Response Team. This service is currently being re-procured	refer back into the service. For information only. Referrals made by Community CAMHS, Rapid Response Team, Mental Health Liaison, CAMHS medical on-call and 24.7 Mental Health Crisis Lines. Open 8am – 10pm 7 days per week	Details for info: 07710396149 <u>safezonereferrals@childrenssociety.org.uk</u>
Samaritans	Available 24 hours a day, 365 a year for support	Provide child/young person with Samaritans phone number 116123	https://www.samaritans.org/
SEND Local Offer	Bolton's Local Offer provides a single point for information to help families of a child/young person with Special Educational Needs and Disabilities access details about services available to them and offer guidance in multiple areas such as Early Years, Schools, Colleges, Health and Care and Leisure activities. Provided by: Bolton Council	Encourage parent/carer to access https://www.bolton.gov.uk/sendlocaloffer/	Bolton Local Offer Poster - https://www.bolton.gov.uk/sendlocal offer/downloads/file/23/send-local- offer-poster
			Home (iasbolton.com)

SEND Information and Advisory Service	The service supports parents and carers who have children with special educational needs and disabilities (SEND), as well as directly supporting young people with SEND. We work with the 0 - 25 years age range, and provide information, advice, and support on a wide range of matters across education, health, and social care.	Encourage parent/carer/young person to access this service – they are unable to accept third party referrals.	
SHOUT	Free, confidential, anonymous text support service. Shout Volunteers are available day or night for anyone that is struggling to cope and needs to talk.	Provide the child, young person, and parents/carers with the SHOUT text number 85258.	https://giveusashout.org/
	Online programmes using Cognitive Behaviour Therapy for anyone in Bolton aged 16+ focusing on improving their wellbeing.	Access is free for anyone living in Greater Manchester via https://gm.silvercloudhealth.com/signup	Additional platform for young people currently being mobilised across Greater Manchester
SilverCloud	Provided by: SilverCloud	Advise the young person/parent/carer that once signed up, a two minute wellbeing quiz should be completed to help establish the most suitable programmes. Programmes are based on completing one module a week taking up to one hour.	To familiarise yourself with how the programme works read https://gm.silvercloudhealth.com/onboard/greatermanchester/howitworks/
Solihull Online Parenting	A total of 15 free online courses commissioned by NHS Bolton FT as part of 0 – 19 service. Provided by: NHS Bolton Foundation Trust	Access via www.inourplace.co.uk , select 'Start now' to create login and then add access code rivington to enable free access for Bolton residents.	Public Health Nurses, Behaviour Support and Start Well staff are Solihull trained and can support a parent/carer through the programmes
Specialist Perinatal Community Mental Health Service	For moderate to severe mental health difficulties during pregnancy and first 2 years after birth. Provided by: Greater Manchester Mental Health NHS FT	For information only.	GM Perinatal Services Overview Video Specialist Perinatal Support Leaflet for Partners and Family Perinatal Support Leaflet for Families across Greater Manchester
Speech and Language Therapy	The Speech and Language Therapy Service will assess, diagnose, and develop an individualised programme of care to maximise the communication potential of the children and	Referrals can be made into the service by a health, social or education professional, with the consent of the child's parent or carer. – please	Speech and Language Therapy - Bolton NHS FT (boltonft.nhs.uk) Telephone: 01204 462670

	young people referred to them and under their care. The work involves direct contact with children and young people with communication difficulties as well as their carers and other key people in their lives. Therapists also support children and young people with swallowing, eating and drinking difficulties. Provided by: NHS Bolton Foundation Trust	see Speech and Language Therapy - Bolton NHS FT (boltonft.nhs.uk). To make a referral and access the Speech and Language Therapy Toolkit.	Email: CommunityTherapyAdmin@boltonft. nhs.uk
The Mix	A national charity providing a hub of information and support to children and young people up to the age of 25.	Provide children and young people with the website https://www.themix.org.uk/ .	
Young Carers Service	For young people aged 8 – 18 that have a caring responsible and would like support and/or to connect with other young carers. The service provides holistic support to the whole family by connecting/signposting to other local services. Provided by: Bolton Lads and Girls Club	Referral form can be found on the Bolton Lads and Girls Club website and should be emailed to youngcarers@blgc.co.uk.	https://boltonladsandgirlsclub.co.uk/youngcarers/
Young Minds	A national mental health charity for children and young people. Provides advice and guidance for young people, families, and professionals as well as helplines and text support for young people.	Encourage young person to text the initials YM to 85258 to initiate a text chat with a trained mental health advisor.	https://www.youngminds.org.uk/
Young Minds Parent/Carer Helpline	Provides detailed advice, emotional support, and signposting about a child or young up to the age of 25.	Provide parent/carer with the number for the Parent Helpline which is free to access between 9:30am and 4pm, Monday to Friday on 0800 802 5544. Webchat function also available during the same timeframe by accessing chat icon in the bottom corner of website.	https://www.youngminds.org.uk/parent/parents-helpline-and-webchat/

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