

Business Rates – Information for Agents

Liaising with the council if you are acting on behalf of the ratepayer

The council is willing to disclose all charges, reliefs and rateable value history to any agent or person who has obtained written authorisation from the ratepayer to act on their behalf. All requests must be in writing to the address below and must be accompanied by the written authorisation.

Any request for information, other than for the current rateable value of premises, will be refused if the request is not made on behalf of the ratepayer as described above.

How to obtain the rateable value of a property

Rateable values, both current and historical, can be obtained online from the VOA website at www.voa.gov.uk.

The council's business rates section

The business rates section will supply rateable value history to any agent or person who has obtained authorisation from the ratepayer to act on their behalf. All requests must be in writing to the address at the bottom of this page and must be accompanied by the written authorisation.

National non-domestic rating multipliers

Bolton Council works out the business rates bill by multiplying the rateable value of the property by the appropriate multiplier. The Government sets the multipliers for each financial year for the whole of England. The Secretary of State has calculated the non-domestic rating multipliers for England for 2026/27 as follows:

Standard non-domestic rating multiplier: 48.0p (0.48)
Small business non-domestic rating multiplier: 43.2p (0.432)
Standard RHL multiplier: 43.0p (0.43)
Small business RHL multiplier: 38.2p (0.382)
High-value multiplier: 50.8p (0.508)

Some ratepayers or premises may qualify for transitional arrangements or other reliefs or discounts. This information may be obtained from the ratepayer, if they are willing to disclose it to you or from the business rates office if you are acting on behalf of the ratepayer.

Standard Non-Domestic Rating Multipliers for Previous Years

2025/26 £0.555

2024/25 £0.546

2020/21 up to and including 2023/24 £0.512

2019/20 £0.504

2018/19 £0.493

2017/18 £0.479

2016/17 £0.497

Small Business Rate Multipliers for Previous Years

2020/21 up to and including 2025/26 £0.499

2019/20 £0.491

2018/19 £0.480

2017/18 £0.466

2016/17 £0.484

Contact us:

Telephone: (01204) 331730 (Monday to Friday, 9.00am – 5.00pm)

E-mail: business.rates@bolton.gov.uk

Write to: Business Rates Section, PO Box 32, Bolton BL1 1RX

Visit: The One Stop Shop – *Appointment Only
Town Hall
Bolton

Opening hours: Monday to Friday, 9.00am – 5.00pm)

*To ensure an officer is available to see you, please ring 01204 331730 to arrange an appointment