Bolton Council

Providers contracted to Bolton Council that deliver:

Home Care and Community Based Support

Date of this edition: 9 September 2026

The providers listed here have been successful in reaching quality standards set as part of a tender exercise carried out by Bolton Council in 2024.

To deliver these services, providers must be registered with the Care Quality Commission (CQC) which monitors and inspects registered care providers. You can find more information about individual care providers here: https://www.cqc.org.uk/

What is Home Care?

- Home care is also referred to as “home support” or “domiciliary care” and is delivered **within the home only.** The provider will deliver the care in agreed time bandings. Home care may include assisting people to carry out basic tasks of everyday living such as bathing, toileting, help with medication or preparing food. It may involve supporting with these tasks where people are unable to do them on their own. In addition, home care may include gaining or regaining skills and confidence to maximise independence with the aim of supporting people to Live Well at Home. The services in this group are known as “Lot 1” under our contract.

What is Community Based Support?

- Community based support refers to support from a carer that can be provided **both inside and outside of a person’s home**. This may or may not be to agreed time bandings. The service may include “home care” tasks. Additionally, it may include support to gain or regain skills and confidence to maximise independence, to help people to Live Well at home. For example, using public facilities, such as libraries, cinemas, public transport or shops. The services in this group are known as “Lot 2” under our contract. Providers have undertaken increased training to deliver care to people who have Learning Disabilities, Enduring/Functional Mental Health Diagnosis, and or Neurodiversity.

Why do we publish this list?

This list is published to help service users, their relatives, carers and friends to find a suitable Home Care or Community Based Support Provider should they wish to make their own arrangements to purchase this type of service. This arrangement would be between the individual customer and the provider.

What if a provider is not on this list?

If a provider is not on this list, then this may be for various reasons:

- They may not have applied to do business with Bolton Council
- They may have been unsuccessful with the requirements of the tender.

Quality

All prospective private customers are encouraged to talk to several providers to ensure that they are registered with the CQC, to look at the most recent CQC inspection rating, to check their terms of business, their prices, and their approach to quality before making a final decision.

Some providers will have geographical areas in which they usually work. However, it is likely that any of the providers listed may be willing to accept work in other parts of Bolton.

Some of these providers have offices outside Bolton but all provide services within Bolton.

How we organise Home and Community Based Support in Bolton

LEAD NEIGHBOURHOOD PROVIDERS FOR HOME CARE (Lot 1)

There are 11 lead providers, which operate in each of the six neighbourhoods, North, Central North, South, Central South, East and West (detailed below), they will deliver most home care packages in this lot.

LEAD PROVIDERS FOR COMMUNITY BASED SUPPORT (Lot 2)

There are two lead providers which operate across the whole borough, they deliver most home care packages in this lot.

FRAMEWORK PROVIDERS

These are providers which operate throughout Bolton delivering services for Home Care Lot 1 and Community Based Support Lot 2.

SPECIALIST PROVIDERS

There are several providers which are used less frequently for specialised needs and which operate throughout Bolton, they are not shown on this list.

Home Care - Lead Providers for Lot 1	
Area of Bolton	**Lead Provider- Contact Details**
NORTH **BL1, BL2, BL7**	**Guardian Homecare** 01254781020 option 2 Blackburn@guardianhomecare.co.uk **…… or……** **Recovery Support** 01204 778181 info@recoverysupportnw.co.uk
CENTRAL NORTH **BL1**	**Jewel Home Support Ltd** 01204 650511 admin@jewelhomesupport.co.uk **…… or……** **The Local Care Company (Bolton) Ltd** 01204 431270 reception@thelocalcarecompany.co.uk
EAST **BL2, BL3, BL8**	**EdenCare Support Services Ltd** 01204 214077 nazia@edencare.org
CENTRAL SOUTH **BL1, BL2, BL3,**	**Homecare For You Ltd** 01254 663414 meenapatel@homecare-foryou.com zhara@homecare-foryou.com daniellechadwick@homecare-foryou.com

	…… or …… **Surecare Bolton** 01204 572555 hasina@surecarebolton.co.uk
SOUTH **BL3, BL4, M26**	**Choices Homecare (Oldham) Limited** 01204 399195 bolton@choiceshomecare.co.uk rebecca.bland@choiceshomecare.co.uk **…… or ……** **Prime Way Care Ltd** 01174 228442 admin@primewaycare.com
WEST **BL1, BL5, BL6**	**Premier Care Ltd** 01204 275405 enquiries@prem-care.co.uk **…… or ……** **Safe Hands Care & Support Services Limited** 0161 286 6903 info@shcss.co.uk

Community Based Support Lead Providers Lot 2	
Area of Bolton	**Lead Provider Contact Details**
Boroughwide	**Guardian Homecare** 01254781020 Option 2 Blackburn@guardianhomecare.co.uk
Boroughwide	**Premier Care Ltd** 01204 275405 kopenshaw@prem-care.co.uk

Home Care Framework Approved Providers – Lot 1

People with a physical disability, organic mental health issues not requiring specific mental health provision, including dementia, anxiety, and depression, sensory impairment, acquired brain injury

Provider Name	Contact Details
1 Homecare	01772 301800 info@1homecare.net
Clarity Homecare Bolton	01204 913 001 bolton@clarityhomecare.co.uk
Care 4 U Home Care Agency	01706 759009 kelsie@care-4-u.co.uk
Care at Home Group	01925 652800 Jacobie.Karl@cahg.co.uk Lindley.Sharon@cahg.co.uk
Care Choice Northwest Limited	01942825766 shauna.barton@carechoicenorthwest.co.uk
Care Connect Bury Ltd	0161 763 4228 office@careconnectbury.co.uk
Care4us Health Care Limited	07830396555/ 07830510265 info@care4ushealthcare.co.uk
Complete Care 4 U	01204 937136 info@completecare4u.co.uk admin@completecare4u.co.uk husna@completecare4u.co.uk
Delta Care Ltd	(01257) 221050

	adam@deltacare-ltd.com
Dignity In Life	01204 275013 info@dignity-in-life.co.uk
EL Care Services	01204 934160 info@elcareservices.co.uk
Exemplary Care Services	(0113) 388 6484 contact@exemplarycareservices.com
HG Care Services	0161 975 5999 bolton@hgcare.co.uk
Homecare Haven	01204 937137 info@homecarehaven.co.uk
Homecarers Care Services Limited	Rebecca.ward@home-carers.co.uk
ICRIT Healthcare	01204 325013 referrals@icrithealthcare.co.uk
Orchid Home Care Support	01204 654743 admin@orchidhomecare.co.uk
P&R Health Care Solutions	01204 938 066 admin@pandrcare.co.uk
Precedo Healthcare Services	01246 299700 enquiries@precedohealthcare.co.uk
Primary Carers 24/7 (HomeCare) Limited	(01772) 737392 Bolton@primarycarers247.co.uk
Right Care (NW) Ltd	01204 567856 enquiries@rightcarenw.co.uk
Rings Homecare	(01204) 773033 info@ringshomecare.co.uk
Rosie Nightingale Homecare	01204 974085 manager@rosienightingale.co.uk
Serenity Healthcare Services	01204 777577 Info@serenityhealthcare.co.uk
Seva Line Limited	(01204) 370023 kirtisevaline@hotmail.com
Supported Steps CIC	(01204) 318001 admin@supportedsteps.co.uk
Valour Healthcare Services	0161 2661091 Manager@valourhealthcareservices.co.uk

Your Care Solutions	0333 323 1280 elaine@yourcaresolutions.com
Zenith Health Care Northwest Ltd	0161 511 6282 mirna@zenithhealthcarenw.com

Community Based Support Framework Approved Providers – Lot 2

Adults with support needs aged 18 and over whose primary need includes: a functional/ enduring mental illness, learning disabilities, neurodiversity. These providers operate Bolton wide.

Provider Name	Contact Details
1 Homecare	01772 301800 info@1homecare.net
Care 4 U Home Care Agency	01706 759009 kelsie@care-4-u.co.uk
Care Connect Bury Ltd	0161 763 4228 office@careconnectbury.co.uk
Cherish UK	01942 670364 bolton@cherishuk.co.uk
Complete Care 4 U	01204 937 136 info@completecare4u.co.uk
Dignity In Life Ltd	01204 275013 info@dignity-in-life.co.uk
EdenCare Support Services Ltd	01204 214077 nazia@edencare.org
EL Care Services	01204 934160

	info@elcareservices.co.uk
HG Care Services	0161 975 5999 bolton@hgcare.co.uk
Homecare Haven	01204 937137 info@homecarehaven.co.uk
I care Solutions Stockport	0161 376 3530 BEE@ICARE-STOCKPORT.ORG
ICRIT Healthcare	01204 325013 referrals@icrithealthcare.co.uk
Orchid Home Care Support	01204 654743 admin@orchidhomecare.co.uk
P&R Health Care Solutions	01204 938 066 admin@pandrcare.co.uk
Precedo Healthcare Services	01246 299700 enquiries@precedohealthcare.co.uk
Recovery Support	01204 778181 info@recoverysupportnw.co.uk
Right Care (NW) Ltd	01204 567856 enquiries@rightcarenw.co.uk
Rings Homecare	(01204) 773033 info@ringshomecare.co.uk
Serenity Healthcare Services	01204 777577 Info@serenityhealthcare.co.uk
Supported Steps CIC	(01204) 318001 admin@supportedsteps.co.uk
Valour Healthcare Services	0161 2661091 Manager@valourhealthcareservices.co.uk
Zenith Health Care Northwest Ltd	0161 511 6282 mirna@zenithhealthcarenw.com

If you have any feedback on this information, please contact the Commissioning Team at commissioning@bolton.gov.uk