

Bolton Safeguarding Adults Board

In Bolton, safeguarding is everyone's business



Who are we?

The Care Act 2014, makes a safeguarding adults board a statutory requirement.

In Bolton we are committed to...

Ensuring that every adult at risk and their carers are safe, well, able to meet their full potential and live happy, healthy, and independent lives.



How have we made a difference?

Insights and reflections at a glance...

- In collaboration with Bolton residents, we co-designed a Z-Card and Poster campaign 'In Bolton Safeguarding is EVERYONE'S business', to help promote a culture of safeguarding across Bolton and to empower individuals to seek help and support if they are being abused, but also to know who to contact if they are worried someone else is being abused.
- Facilitated a highly innovate programme of learning and development sessions for Adult Safeguarding Week with over 400 members of the adult's workforce in attendance.
- As part of Adult Safeguarding Week, we developed a suite of communication and engagement activities of key safeguarding messages through a Tweet schedule and radio interviews on Bolton FM.
- Delivered Safeguarding Awareness sessions across the Bolton Community to enable citizens to recognise safeguarding concerns and to know what to do when concerns arise.
- (87%) Of care homes in Bolton are rated good and above.
- (90%) Of the community service providers are rated good or above.
- Expanded the Living Well primary care level mental health service in Bolton to be in each area of the town by 1st April 2024.
- Launched the Foundation Trust's Urgent Treatment Centre (UTC) in November and implemented the winter recovery schemes.
- Expanded the admissions avoidance team into Bolton to provide enhanced support to care homes.
- Facilitated specialist domestic abuse champion training across multi-agencies.
- Supported the development of the carer's strategy.
- Trained over 2,000 staff and volunteers on mental wellbeing and suicide prevention.
- Actively participated in Hate Crime Week of Action. Grants worth £10,000 were provided to local community groups to raise awareness about hate crime. A social media campaign included press releases and awareness raising through the local radio station, neighbourhood policing teams visited several community groups and schools to raise awareness of hate crime where they distributed hate crime promotional materials.
- The Central Bolton Partnership is a membership scheme between business, Greater Manchester Police, NCP management of CCTV monitoring and the council with the aim of improving town centre safety. The scheme's key benefits include a dedicated team to support with day-to-day issues, regular business meetings, and radio links which give a direct link to all other licensed premises and CCTV.
- Alignment of Statutory Boards has taken place to ensure synergy across strategic priorities and to develop a more cohesive approach to safeguarding.

The voice of the adult and carer in all we do...

"We are committed to continuous improvement, learning from experience and enabling adults at risk of neglect and abuse to have a voice."



What do we do?

Core duties...



Progress against our strategic priorities:

Domestic violence and abuse

- Over the last 12 months, Greater Manchester has seen a significant and positive shift in its response to tackling domestic abuse across Greater Manchester, ensuring justice prevails and the voices of victims are heard.
- Overall, GMP issued 43.6% more Domestic Violence Protection Notices (DVPN) and granted and enforced 34.6% more Domestic Violence Protection Orders (DVPO) in the last 12 months compared to June 2021/22.
- A DVPN is the initial notice of immediate emergency protection that is issued by a police force. Officers can serve a DVPN on any individual aged over 18 who they believe has been violent or threatened violence against another person and the victim requires protection.
- As a collective working in collaboration with strategic boards such as the Be Safe Bolton Strategic Partnership, and the Bolton Safeguarding Children Partnership, the BSAB have supported the development of a city-wide domestic abuse strategy in Bolton, the thematic BSAB Domestic Abuse Violence Group will have a focus on adults at risk in the context of tackling and supporting victims of domestic abuse. A borough wide response to tackling Domestic Abuse and Violence is due to be published shortly.

Reduce the prevalence of self-neglect inclusive of hoarding

This year, the thematic Self-Neglect and Hoarding task and finish group scoped national best practice in safeguarding and self-neglect and convened a development day.

Drawing on learning from this day, the group developed a draft self-neglect and hoarding policy, to be finalised this year.

In addition, Professor Suzy Braye delivered a seminar on learning from safeguarding adult reviews, to identify how to effectively tackle challenges when working with people who self-neglect, and how positive outcomes can be achieved. The sessions were attended by a diverse range of the multi-agency adult safeguarding workforce; social workers, private, independent and voluntary sector practitioners, nurses, frontline managers health and social, care provider, service managers and trained investigating officers.

Raising the profile of safeguarding in Bolton

The voice of the adult at risk and their carers in all we do:

As part of safeguarding adults' week on 21st-27th November 2022, community safeguarding awareness sessions took place around Bolton to enable citizens to recognise safeguarding concerns and know what to do to report concerns.

Consultation revealed that older members were unaware of the role and function of the BSAB and would not know how to identify some forms of abuse such as financial abuse or report a safeguarding concern other than through the Police. They also felt that they were 'invisible' in society and that their voices were not heard or listened to.

Responsive to need, we developed awareness raising campaign posters, and a pocket-sized z-card with key safeguarding messages and useful numbers to report a concern and contact for support with a range of issues including the cost of living, which we launched with service user groups. Throughout Safeguarding Adults Week, a tweet schedule and radio interviews with BSAB members complemented the public briefing sessions to promote key Safeguarding messages across Bolton.

An overarching communication and engagement strategy is in development.