

Lifeline 400 and Connect+ Home Units

What is a Lifeline Home Unit?

The Lifeline home unit, a small base unit, is a social alarm system attached to a phone line and an electrical socket which allows alarms to be sent to a response centre – in Bolton this is Careline – so that appropriate assistance can be accessed.

How does it work?

- The Lifeline 400 unit is supplied with either a pendant or a personal trigger which, when pressed, sends a call through to the response centre. The Lifeline unit also provides assistance by responding to a range of sensors which can detect possible dangers in the home such as flood, extreme heat, inactivity and falls.
- The Lifeline Connect+ can also be programmed to:
 - Give verbal prompts
 - Turn a light on when the person gets out of bed
 - Sense when someone has either failed to go to bed, failed to get up in the morning, or failed to return to bed after a specified time
 - Sense when someone is at risk because they are leaving their home at unplanned times.

The response centre can identify which property and which sensors have been activated and can then provide the most appropriate response.

Who are they for?

Lifeline home units are suitable for anyone who needs support to live in their own home as safely and independently as possible.

Why are they needed?

The Lifeline units are needed as part of the Telecare system, to channel alerts through to the response centre so that appropriate assistance can be given 24 hours a day. They are unobtrusive and easy to install.

