



Rough Sleeping

See someone sleeping rough?

Bolton Council is committed to ending rough sleeping in the town and ensure that there is a proactive approach to supporting rough sleepers off the street.

If you come across a rough sleeper you can let us know in confidence by email on streetlife@urbanoutreach.co.uk or by telephoning the Housing Options Services on 01204 335900

Please provide as much information as you can, such as:

- Person's full name (if known)
- Exact location found sleeping
- Estimated age
- Gender
- Ethnicity
- Length of time sleeping out
- Do they have accommodation?
- Are they known to any services?
- Are there any risks to be aware of? E.g. is the person under the influence of alcohol?

Don't approach the person if you don't feel comfortable doing so. If you provide us with the basic information we will use it to locate te person.

Seen someone begging?

If you see someone begging it is natural that you might want to help as it is not a nice situation to be in. However, we would discourage people from giving people money and let us know where you have seen the person with the details above, so we can try to make contact with the person.