

LICENSING AND TRADE REP MEETING MINUTES

Thursday 1st April 2021
Virtual Platform

Present:

Patricia Clyne (PC)	Principal Licensing Officer
Lisa Timmins (LT)	Licensing Officer
Mohammed Akhtar (MA)	BPHA
Yasif Khan (YK)	BPHA
Charles Oakes (CO)	BBHA

1.	Apologies
	Kellie Hopkins PC Ben Brookfield Eddie Shah
2.	Drop off and Pick up P/Hire
	CO requested updated on train station arrangements. PC emailed JF in highways to confirm and provide update. YK and MA raised concerns over bays and not having somewhere to use to pick up and drop off. PC reiterated it is Highways business and has requested an update.
3.	To have an agreement not to talk to the press about ongoing issues until that matter is resolved
	CO discussed formulating rules for the group not to discuss matters with the press until has been resolved with the council. PC advised there was a misunderstanding regarding the press release regarding the taxi grants. Press picked up on it. Apologies have been made. If we contact for comment that is separate to being contacted by the press.
4.	Abusive customers
	YK raised concerns regarding more and more issues with problem customers. If an operator bans them, they just move to another operator and cause same issues. Asked if operators can share information between them selves to not accept bookings? CO confirmed would be classed as blacklisting and would need all operators to agree. PC advised will make enquiries with IG as has concerns over sharing information.
5.	Livery
	MA discussed how livery is being used by kids to target vehicles and requested something different.

	PC confirmed with the introduction of MLS the livery will be changed. Not just PH and HC vehicles being targets. Also emergency vehicles etc. Stressed the importance of reporting instances.
6.	A.O.B.
	None

Next meeting: 8th July 2021 at 6.30pm