



**Home and Community Based Support Providers contracted to Bolton Council
(otherwise known as Homecare)**

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This is a list of Home and Community Based Support Providers that have agreements with Bolton Council with effect from 5th September 2016, which enables the Council to purchase the services described below.

What is Home and Community Based Support?

Home support is also often referred to as “home care” or “domiciliary care”. It may include assisting people to regain their ability to carry out basic tasks of everyday living (such as bathing, toileting or preparing food) or in doing these tasks for them if they are unable to do this.

Community Based Support refers to services provided outside of a person’s home. These may also include gaining or regaining skills and confidence, such as using public facilities (for instance, libraries, cinemas, public transport or shops).

To be included on this list, providers must be registered with the [Care Quality Commission \(CQC\)](#) and have been successful in reaching quality standards during a rigorous tendering exercise carried out by Bolton Council in 2016. The work that these providers carry out for Bolton Council is regularly monitored.

Why we have published this list?

This list is published to help service users, their relatives, carers and friends identify a suitable Home and Community Based Support Provider should they wish to make their own private arrangements to purchase this type of service. If this is done then these arrangements are entirely between the individual customer and the provider.

What if a provider is not on this list?

If a provider is not on this list then this may be for various reasons:

- it may not have applied to do business with Bolton Council
- it may have been unsuccessful with the particular requirements of the tender
- it might have had its agreement ended

Therefore, it is not necessarily an indication of poor quality that a provider is not included on this list. Potential customers are encouraged to speak to providers not on the list if they wish to know why this is the case.

Quality

There are various ways of identifying the quality of homecare providers. All prospective private customers are encouraged to talk to several providers, ensure that they are registered with the CQC and check out their terms of business, prices and their approach to quality before making a final decision. The latest CQC inspection reports can be found here <http://www.cqc.org.uk/content/inspection-reports>.

The Care Quality Commission (CQC) registers and inspects all home care providers whether or not they are listed below. It publishes inspection reports on the internet at www.cqc.org.uk.

If you have any comments about this list or find any inaccuracies, please contact the Commissioning and Contracts Team on 01204 335482.

The following information shows the different customer groups for which providers have agreements with Bolton Council. Some of these have particular geographical areas in which this work is usually concentrated. However, it is likely that any of the providers listed may be willing to accept work in other parts of Bolton.

Some of these providers have offices outside Bolton but all provide services within Bolton.

Home Support and Community Based Support Providers - Service User Group One

Group One - Adults with support needs aged 18 and over whose primary need includes: some degree of physical disability, and/or organic mental health issues (including dementia), and/or sensory impairment, and/or acquired brain injury

Area of Bolton		Main Provider Contact Details	Framework Provider Contact Details
NORTH	Astley Bridge Bromley Cross Bradshaw Halliwell Crompton Tonge with Haulgh Brightmet	<u>The Local Care Company Ltd</u> 01204 431270 reception@thelocalcarecompany.co.uk <u>The Human Support Group Ltd</u> 01204 827467 bolton@homecaresupport.co.uk	Work will be offered to all Framework Providers where a Main Provider does not accept a referral offered by the Authority Castlerock Recruitment Group Ltd (CRG Homecare) 0161 401 1725 jennybooth@crghomecare.co.uk Surecare Bolton 01204 572555 BoltonOffice@surecare.co.uk
SOUTH	Great Lever Little Lever Darcy Lever Harper Green Farnworth Kearsley	<u>Homecare For You Ltd</u> 01204 532313 info@homecare-foryou.com <u>Keymen Associates Ltd (Mayday)</u> 01204 399195 admin@keymengroup.com	<u>Jewel Home Support Ltd</u> 01204 650511 admin@jewelhomesupport.co.uk <u>Making Space</u> 01942 824232 tanya.beswick@makingspace.co.uk or paul.ward@makingspace.co.uk
WEST	Hulton Rumworth Smithills Horwich with Blackrod Horwich North East Heaton & Lostock Westhoughton North & Chew Moor Westhoughton South	<u>Safehands Care Ltd</u> 01204 201158 or 0161 222 5695 bolton@safehandscare.com <u>Premier Care Ltd</u> 01942 522499 enquiries@prem-care.co.uk	<u>Rosie Nightingale (RNHS Ltd)</u> 01204 498048 advice@rosienightingale.co.uk <u>Sevaline Ltd</u> 01204 524262 kirtisevaline@hotmail.com Synergy Homecare (Sevacare UK Ltd) 01204 361583 bolton.managers@synergyhomecare.co.uk

Home Support and Community Based Support Providers - Service User Group Two

Group Two - Adults with support needs aged 18 and over whose primary need includes: a functional mental illness, and/or learning disabilities, and/or Autism, and/or Asperger's syndrome

Area of Bolton	Main Provider Contact Details	Framework Provider Contact Details
BOLTON WIDE	<p><u>The Human Support Group Ltd</u> 01204 869359 bolton@homecaresupport.co.uk</p> <p>.....</p> <p><u>Making Space</u> 01942 824232 tanya.beswick@makingspace.co.uk or paul.ward@makingspace.co.uk</p>	<p>Work will be offered to all Framework Providers where a Main Provider does not accept a referral offered by the Authority</p> <p><u>Premier Care Ltd</u> 01942 522499 enquiries@prem-care.co.uk</p> <p><u>Creative Support</u> 01204 366347 trident@creativesupport.org.uk</p>